

East Sussex Assembly

Monday 3 October, 9am to 12pm

The Hardwick Suite, International Lawn Tennis Centre, Devonshire Park, Eastbourne

Theme: Volunteering and Community Resilience in East Sussex

9.00am	Arrival registration and refreshments
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9.15am	Welcome and introduction
	Dawn Whittaker, ESSP Chair
9.25am	Presentation 1
	Mandy Cleaver, Voluntary Services and Community Development Lead and David Slade at the Sussex Community NHS Foundation Trust
	Reflections on Covid experiences and presenting ideas about how public sector and VCSE organisations can work more effectively.
9.45am	Q&A/Breakout discussion
10.00am	Presentation 2
	Sussex Resilience Forum
	Katherine Granville, Emergency Planning Manager, Sussex Police
	Magdelena Koluzs, Executive Delivery Manager, Sussex Police
	Mark Mathews, Assistant CFO, ESFRS
	Simon Dobinson, Assistant Chief Constable, Sussex Police
	Through the Sussex Resilience Forum (SRF), organisations work together to prepare
	for, respond to, and recover from emergencies. This session aims to provide an
	overview of the forum's role and responsibilities along with reflections from recent
	events.
10.15am	Q&A/Breakout discussion
10.30am	Tea and Coffee break
10.45am	Presentation 3
	Lee Shepherd, 3VA
	Lee will be sharing ideas about how to retain and manage volunteers ahead of
	thinking about the role of VCSEs in supporting people through the cost-of-living crisis.
11.00am	Q&A/Breakout discussion
11.15am	Presentation 4
	Steve Manwaring, HVA
	Steve will be discussing HVA's flections on Covid, Community Hubs and rebuilding connections and Community Resilience
11.30am	Q&A/Breakout discussion
11.45am	Conclusion and thanks
	Close

ABOUT THE 2022 ASSEMBLY

An unexpected and positive outcome of the COVID-19 pandemic has been the coming together of local communities to support one another during a time of crisis. Volunteers came forward in their droves to support their neighbours, local communities, health services, and charity efforts.

We have seen a similar community reaction to the crisis in Ukraine, with hundreds of East Sussex residents volunteering to share their home with Ukrainian people forced to flee their country, and voluntary and community groups across the county providing support and resources to help people settle into the area.

What role does the Sussex Resilience Forum have in preparing for and reacting to emergency situations such as these? What can the Sussex Resilience Forum and other local partners learn from reactions to recent emergency situations?

What role could volunteers play in supporting our communities and build resilience through the Cost of Living crisis?

Attendees will discuss how we can apply learning from extraordinary situations to inform whole community intent and routine voluntary schemes & practices outside of extraordinary circumstances, to invigorate our voluntary sector and ensure East Sussex communities thrive.

ABOUT THE ESSP

The East Sussex Strategic Partnership (ESSP) brings organisations together to plan local services and tackle the issues that matter to local people. Our main tasks are to:

- develop and deliver the Sustainable Community Strategy for East Sussex, Pride of Place,
 a long-term plan for improving quality of life for those living and working in East Sussex
- deliver other action plans, which aim to tackle the priorities set out in Pride of Place
- report on our progress and performance to local partners and the public
- provide leadership on countywide issues where no other appropriate organisation or partnership can be identified.

ABOUT THE EAST SUSSEX ASSEMBLY

The <u>Assembly</u> is the ESSP's consultative and advisory forum, and one of the largest cross-sector networks in the county. It comprises almost 100 organisations and partnerships from the public, private and voluntary and community sectors that are involved or interested in public services and improving life in East Sussex.

GETTING TO THE ASSEMBLY

The Assembly will be held in The Hardwick Suite, International Lawn Tennis Centre, Devonshire Park, College Road, Eastbourne, East Sussex, BN21 4JJ.

- → Map: Click here for a map
- → **Public Transport**: Eastbourne can be reached by rail and bus services. The International Lawn Tennis Centre is a 15-minute walk or 5-minute taxi ride from Eastbourne train station. The Number 3 bus (Eastbourne Town centre to Meads) stops near the theatre on Compton Street. Click here for bus information.
- → **Parking**: College Road car park is a pay and display car park for 200 cars. There is also a limited amount of free on-street parking. Parking spaces for people with disabilities (Blue badge holders) is available.

REFRESHMENTS

We will not be providing lunch, but tea, coffee, water, pastries, and fruit will be available. Special diets will be catered for if notified in advance. To prevent waste and to help us keep costs down, please let us know in advance if you are unable to attend.

CONTACT: For all enquiries: essp@eastsussex.gov.uk or Georgina Seligmann Georgina.seligmann@eastsussex.gov.uk

SPEAKERS

Mandy Cleaver

Voluntary Services and Community Development Lead at SCFT

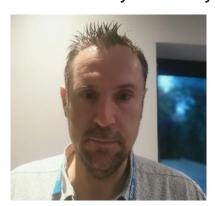


Mandy Cleaver has been leading the volunteer service in Sussex Community NHS Foundation Trust (SCFT) for 14 years having spent her early years in nursing, qualifying, and working as a District Nurse, Midwife and Macmillan Nurse. She has transformed the volunteer service and is now supported by a team of 9 staff. The volunteers currently support over 38 teams with 31 different roles over 52 sites,

The volunteer service is coming to an end of their 3 year strategy which has been a huge achievement. Including being the only NHS Community Provider to be awarded the Investment in Volunteering Quality Award plus delivering on the National Vaccination Programme with a momentous volunteer workforce halfway through. Mandy was recognised in 2018 for her leadership skills through a national award from Helpforce and the team have been put forward for SCFT Outstanding team of the Year2022.

David Slade

Senior Voluntary Community Development Manager at SCFT



David Slade has been Senior Voluntary Community Development Manager/Deputy Service Lead since June 2021. Prior to taking on this role, David was East Area Manager, having joined the service in March 2019. David has supported the team in redesigning and risk assessing a variety of volunteering roles trust wide for volunteers to return/start safely since the c19 pandemic.

David was also responsible for the initial volunteer onboarding and management at the biggest SCFT c19 vaccination site at the Brighton Centre from when it's opening in January 2021. Prior to joining SCFT David was working in the fields of Learning & Development and Work Based Learning.

Mark Matthews

Assistant Chief Fire Officer - East Sussex Fire & Rescue Service



Mark Matthews has been with East Sussex Fire & Rescue Service for 23 years. In May 2021 he was appointed as the Assistant Chief Fire Officer responsible for Service Delivery across East Sussex and Brighton & Hove.

Mark is specifically responsible for Prevention, Protection, Mobilising, Response and Resilience and Fleet. He is also a member of several regional and national committees/working groups and is the NFCC Mental Health Board lead, reporting to the Prevention Committee.

Mark was awarded the Queen's Golden Jubilee Medal in 2002, the Queens Diamond Jubilee Medal in 2012, the Fire Service Long Service and Good Conduct Medal in 2019 and the Queen's Platinum Jubilee Medal in 2022.

Simon Dobinson

Assistant Chief Constable Sussex Police



Simon has 28 years' service having commenced his career in Essex Police working in rural communities before moving to the Met Police specialising in firearms within SO19. As a Chief Inspector for the Met, he moved into the world of protective security within Diplomatic Protection, looking after the armed operations across Government and foreign embassies and consulates.

During the Olympics, Simon was a Tactical Firearms Commander before swiftly moving onto a full-time role as a Strategic Firearms Commander, commanding pre-planned and spontaneous firearms operations including Counter Terrorism, crime in action and large-scale events.

Simon then took up the role of the Greenwich Borough Commander before becoming the South East BCU Commander in 2018 where he led the successful merger of Lewisham, Greenwich and Bexley Boroughs to form the South East BCU.

Magdelena Koluzs

Executive Delivery Manager, Sussex Resilience Forum



Magdelena Koluzs started her resilience career in 2004 following an MSc in Disaster Management which involved bushfire research in Australia relating to risk perception. Since then, she has worked in a variety of emergency planning and crisis management roles (Surrey and Southwark) and at a regional and national level to include the Greater London Authority, London Resilience Team and Cabinet Office. Magdelena has also worked within financial regulation as part of the Market-wide exercise programme which tests financial stability.

Magdelena joined the Sussex Resilience Forum in April 2021 as the SRF programme manager and works to coordinate multiagency partnership activity relating to preparedness, response and capability development.

Katherine Granville

Emergency Planning Manager – Surrey and Sussex Police Operations Command



Katherine Granville has worked for Surrey and Sussex Police Operations Command for 10 years. She has held multiple roles within the police planning and resourcing teams.

Katherine was appointed as the Emergency Planning Manager for Surrey and Sussex Police in 2017 and, since then, has worked closely with multi-agency partners in both the Surrey and Sussex Resilience Forums to plan, train, exercise and respond to incidents requiring a joined up, multi-agency response.

Lee Shepherd

Community Development Manager - 3VA



Lee has worked with 3VA for the past 12 years and is currently their Community Development Manager. Lee has worked in the Voluntary Sector since the late 1980's and has thirty years direct experience of managing volunteers and has worked in volunteer centres, including Volunteer Centre East Sussex from 2010-2018, advising and supporting voluntary & community organisations with engaging volunteers.

3VA are the Voluntary Action organisation for the three districts of Wealden, Eastbourne and Lewes in East Sussex. In their work, they support and develop local voluntary groups and organisations in these three districts who aim to strengthen and build resilience in our communities. They are also proud to be part of a national movement of social and voluntary action.

Steve Manwaring

Director – Hastings Voluntary Action



Steve Manwaring is the CEO of Hastings Voluntary Action the infrastructure organisation for the not-for-profit sector in Hastings and St Leonards.

Throughout the pandemic he facilitated the work of the Hastings COVID 19 Community Hub (and continues in that role tackling cost of living issues and winter preparedness). With long standing experience as a community development practitioner and within the voluntary sector Steve has worked with colleagues in East Sussex for over 20 years.

As a former Deputy Leader of a Local Authority (and a former Chair of the ESSP) he knows first-hand both the opportunities and challenges of cross-sector, multi-partner working.

Public WiFi Getting Started Guide

Welcome to Eastbourne Borough Council's Public WiFi service. This guide is designed to walk you through the process of getting online in designated Council buildings.



Before you start

To connect, WiFi will need to be enabled on your device (it is often enabled by default, so you may not need to do anything). You will also need access to a mobile phone (for registration only).

Step One: Connect to the WiFi

When you are in range of our WiFi service, your device should prompt you that WiFi services are available. Connect to the _Link Free option (this should be at or near the top of listed options).

Step Two: Register

After you have connected to _Link Free, please open a browser and try to visit a website, e.g. www.bbc.co.uk.

A page similar to the one shown on the right will appear.



If you are using the service for the first time, you will need to register. If you have used the service before simply login using the email address and password you chose during registration.

To register, click on the Create an Account link to the right of the Sign In button and complete the details shown in the form and click on the Create New Account button. An example of the form is shown below.

It is important that you complete the details including mobile phone number accurately as they will be used to validate your account.

Step Three: Verify your Account

A text will be sent to your mobile phone. Please enter in the code included in the text message in the validation screen that will appear on your device and click the Verify button.

Step Four: Login

You should now be registered and will be prompted to login.

We hope you enjoy the benefits of using Eastbourne Borough Council's free WiFi service!

Frequently Asked Questions

I have a number of devices. Do I need to register for each one?

No. Your registered login works for multiple devices.

I need to register someone who doesn't have a mobile phone. Can mine be used for verification?

Yes. Your mobile phone can be used with multiple accounts for verification purposes, but please note that their account will be associated with your phone.

I have forgotten my password. How do I reset it?

If you try to login unsuccessfully, a password reset link will appear. Follow the instructions to reset your password. Please note that a verification code will be sent to the same mobile phone number that your account was originally registered with.



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