## **East Sussex LAA Delivery Plan**



East Sussex Strategic Partnership

## National Indicator:

## **NIS No: 142**

## **Definition:**

The number of service users (i.e. people who are receiving a Supporting People Service) who have established or are maintaining independent living, as a percentage of the total number of service users who have been in receipt of Supporting People services during the period.

Independent living is defined as someone living in their home or in long stay accommodation. A care home (both residential and nursing care), a hospice, long stay hospital or prison are not defined as independent living.

The number of service users living independently includes service users currently in receipt of support services as well as service users who are living independently at the point when the support service ceases. Those service users who have died are counted as no longer requiring support.

The indicator is analysed according to the following types of services, all of which are intended to support people to live independently:

- sheltered
- very sheltered
- accommodation based services (other than sheltered) with an intended stay of over two years

	floating support						
	resettlement services						
Performance:	Baseline	08/09	09/10	10/11			
	98.34	98.34	98.34	98.34			
Indicator Lead:	Sue Dean, Head of Supporting People						
	Adult Social Care						
	East Sussex Cour	-					
	Sue.dean@eastsu	<u>ıssex.gov.uk</u>					
	01273 482805						
Partners:	Eastbourne Borou	_					
	Hastings Borough						
	Lewes District Co						
	Rother District Co	• • • • • • • • • • • • • • • • • • • •					
	Wealden District						
	Probation Service (Sussex)						
	East Sussex Downs and Weald PCT						
	Hastings and Rot						
Steering Group/	East Sussex Health, Housing, Social Care and Probation Strategic Forum						
Partnership:	Chair – Councillor Bill Bentley						
	Meets quarterly						
Specific Sub	There are no specific sub targets but we can report on NI 142 by district and borough and by						
Targets:	primary client group.						
Links with Other	Plan						
Plans:	Pride of Place Housing – key task - page 16						
	http://www.essp.org.uk/essp/pdf/esiscs/ESISCS%20final%20version%2026%2006%2008.pdf "Extend number and range of people receiving housing-related support"						
	Exterio number and range of people receiving nousing-related support						
	Adult Social	Policy Steer - page 7	,				
	Care 3 Year http://esccwebsite/socialcare/whoweare/downloadthreeyearplan.htm						

Plan	"With partners, develop the Supporting People Programme to help more vulnerable people to live independently and promote the well-being of our whole community."
ESCC Counc	Policy Steer 4.6 - page 15 of Adult Social Care Chapter <a href="http://esccwebsite/yourcouncil/about/keydocuments/councilplan/councilplanchapters/download.htm">http://esccwebsite/yourcouncil/about/keydocuments/councilplan/councilplanchapters/download.htm</a> "With partners, develop the Supporting People Programme to help more vulnerable people to live independently and promote the well-being of our whole community."
Adult Social Care Annual Business Pla	
East Sussex Children & Young People's Plan 2008 - 2013 Joint Commission Strategy for Older People	Section 2 – key priorities Section 4 – improving outcomes across the board - page 16 - An interconnected system, of services for all children, young people and families, focused on prevention  Outcome – page 109 <a href="http://esccwebsite/socialcare/policiesandplans/adultservices/commissioningstrategies/default.htm">http://esccwebsite/socialcare/policiesandplans/adultservices/commissioningstrategies/default.htm</a> "Re-focus the Supporting People budget to those in greatest need by breaking the link with tenure, increasing floating support, using telecare and promoting Extra Care housing"
Joint Commission Strategy for Mental Heal	h
Joint	Page 23 – Big Idea 4 Supporting people with learning disabilities

Commissioning Strategy for Learning	to maximise their independence and keep safe.
Disability East Sussex Health and Social Care Commissioning Strategy for Adult Alcohol	Changing the focus of services - page 36 www.safeineastsussex.org.uk/uploads/strategies/alcoholcomsapril2008.doc
Misuse East Sussex Health and Social Care Commissioning Strategy for Adult Drug Misuse	Changing the focus of services – page 48 www.safeineastsussex.org.uk/uploads/strategies/drugscomsapril2008.doc
Safer Communities Plan	www.safeineastsussex.org.uk/uploads/strategies/safercommunitiesplan.pdf
Harm Reduction Strategy	www.safeineastsussex.org.uk/uploads/strategies/esxharmrstrategyfinal.doc
Hastings Borough Council Homelessness Strategy	Objective 4.1 – page 36 <a href="http://www.hastings.gov.uk/homelessness strategy/homelessness strategy08 013.pdf">http://www.hastings.gov.uk/homelessness strategy/homelessness strategy08 013.pdf</a> "To increase the amount of housing related support delivered to vulnerable people."

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stbourne receiving
/2009/housing-strategy-
support to households
melessness and repeat
ss%20Strategy%202008-13.pdf
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support in the
3 Support in the
TEGY.pdf
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	Lewes District Council Homelessness Strategy 2008-2013 Rother District Council Homelessness Strategy 2008-2013	Objective 2: Improving Support to vulnerable People – page 18 <a href="http://www.lewes.gov.uk/Files/hsg">http://www.lewes.gov.uk/Files/hsg</a> HomlessnessStrategy.pdf  One of the key aims is to meet the support needs of vulnerable people who may be at risk of homelessness <a href="http://www.rother.gov.uk/media/pdf/4/5/Homeless Strategy 2008-5.pdf">http://www.rother.gov.uk/media/pdf/4/5/Homeless Strategy 2008-5.pdf</a>		
Risks/Barriers:	Commissioning decommissionin and commission the intention of	g a number of services ling new services with supporting more people ently. There is a risk	Mitigating Action  We had robust tendering and procurement processes for phase 1 and comprehensive contract monitoring and management arrangements.	
	2. Phase 2 of the Supporting People Commissioning Project will focus on services for older people which currently make up the majority of the services we are be reporting on. There is a risk that the commissioning plan for older people's services will affect our ability to achieve the target.		The potential risk is not known at this stage. We will develop mitigating actions in phase 2 and include in the delivery plan when it is refreshed.	

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	<b>3.</b> Phase 3 of the Supporting People Commissioning Project involves a strategic review of specialist services for people aged 16-64 with the aim of ensuring that these services are only provided where a generic floating support service (phase 1) is not appropriate. This will result in these services being used by people with a higher level of need which could affect our ability to achieve the target	The potential risk is not known at this stage. We will develop mitigating actions in phase 3 and include in the delivery plan when it is refreshed.	
	<b>4.</b> Performance on KPI1 (NI 142) falls below LAA target level.	<ul> <li>Effective quarterly analysis of data returns.</li> <li>Individual service performance is addressed through Contract Monitoring and Review.</li> <li>Report through the Performance Board and Quarterly Monitoring.</li> <li>Annual report to Strategic Forum.</li> </ul>	
	<b>5.</b> Service provider organisation fails.	<ul> <li>Robust monitoring and review.</li> <li>Update monitoring and review policy.</li> <li>Ensure Providers have contingency plans.</li> </ul>	
	<b>6.</b> Service provider terminates contract.	<ul> <li>Develop and apply the De-commissioning Protocol.</li> <li>Carry out impact assessments for Phase 1 of the Commissioning Project.</li> </ul>	

		Ensure alternative service Provider is in the new commissioning arrangements	
	7. The Supporting People Administration Grant received from Communications and Local Government is reducing. There is a risk that Adult Social Care are not able to continue topping this up.	<ul> <li>Continue to mainstream SP programme.</li> <li>Seek alternative sources of funding</li> <li>Consider re-structuring.</li> </ul>	
Resources:	Collection of this data is a requirement of the Department for Communities and Local Government (CLG) and part of our mainstream work.  Supporting People team – specifically two Supporting People Contracts Officers and one Supporting People Business Analyst.		

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Indicator Leads should list of **ALL** activities undertaken by partners which will contribute to the successful achievement of the National indicator. Not all activities will relate specifically to the targets(s) used; where they do they should be identified. All partners will need to provide evidence which shows their activity is being achieved.

Activity	Timescale	Interim Measure + frequency of measurement	Partner	Named link
Description of activity	When will it start / finish	How we know activity has been achieved	Name of organisation	Contact name & phone number
Regular contract monitoring.	Quarterly	Reports through ASC Business Plan quarterly monitoring and reports to the Performance Board.	ESCC – Supporting People	Sue Dean, Head of Supporting People 01273 482805
Contract management	Ongoing	Action plans will be developed with providers to address issues identified through contract monitoring.	ESCC – Supporting People	Sue Dean, Head of Supporting People 01273 482805
Information session for providers – to explain the Supporting People programme's contribution to	9 October 2009	Minutes of the Provider Forum meeting	ESCC – Supporting People	Sue Dean, Head of Supporting People 01273 482805
the LAA.	10 March 2009	Minutes of the Provider Forum meetings		

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Annual performance report to	Annually	Minutes of the	ESCC - Supporting	Sue Dean, Head of
the Supporting People Core	October/November	meetings	People	Supporting People
Strategy Group and the East	each year	_		01273 482805
Sussex Health, Housing,	,			
Social Care and Probation				
Strategic Forum				