

Family Keywork in East Sussex

Update: October 2012

'Family Keywork' is the new name for the 'Families with Multiple Problems' programme in East Sussex.

For more information about any of the items below or to be added to the circulation list, please email Family.Keywork@eastsussex.gov.uk or call 01273 335966

The multi-agency Family Keywork programme was set up to explore how public resources might be used more cost effectively to address the problems experienced and caused by families with whom a number of agencies are involved. Family Keyworkers can be based in any organisation offering one-to-one, long-term support to family members. The Family Keyworker will act as a single point of contact for the family, providing direct support and coordinating additional interventions from a range of services.

Alongside this, the Government's Troubled Families programme is offering attachment fees and payment-by-results for local authorities that can turn around those families in which members are involved in crime and anti-social behaviour, are unemployed and / or missing education. In East Sussex, we are using this funding to pump-prime our local services to embed Family Keywork. Ours is an innovative approach and one that we believe will have a significant and sustainable impact on reducing the number of children and families in need in East Sussex.

Family Keywork is part of THRIVE and is one of the top three priorities for the East Sussex Strategic Partnership.

Keywork Advisory Network – please help!

We have started to collect names of practitioners to include in our Keywork Advisory Network (KAN). These are people with knowledge and expertise in a specific area, who can help Keyworkers by offering advice or signposting.

We also want details of any useful resources that your service knows about. These could be anything from leaflets and guidance, to hands-on tools or good websites.

We really need your help to ensure we cover a wide range of services and information. Please do not assume that someone else will send us this info – call Jan on 01273 336471 or email Janice.Walls@eastsussex.gov.uk

Next round of Keyworker core training – date change

We were planning to hold core training in November but some of the new Keyworkers will not be in post by then, so we have decided to postpone it until January. We are currently looking at venues and dates. If you would like to register your interest in attending, please email Family.Keywork@eastsussex.gov.uk. Places are free for colleagues currently working with families or hoping to work more with families in the future (subject to availability).

A detailed report on the September training will be made available after next week. If you would like a copy, please email Family.Keywork@eastsussex.gov.uk.

Follow us on Twitter @FamilyKeywork

We now have a Twitter account where we publish daily news, updates and links to useful resources and training. Whether you are a Keyworker, a manager or someone else with an interest in supporting families, we would encourage you to check in with our Twitter account at the end of every day to see what we have found for you. To follow us, please search for @FamilyKeywork.

Family referrals – what to do if you have a family in mind for Keywork

If you know of a family which might benefit from Keywork, please make your referral to services in the normal way. The service will then contact us and we will discuss if that family is eligible for support under the Government's Troubled Families programme. In order to be counted, families must meet two out of the three main criteria:

- 1 One member or more involved in crime / anti-social behaviour
- 2 One member or more missing education through exclusions or unauthorised absence
- 3 One adult or more in receipt of out-of-work benefits

If a family doesn't meet the national criteria but is assessed as a local priority because of the level of need, we will work with referring services to gather further information on a case-by-case basis before making a final decision. Detailed referral guidance is due out next week and will be sent to all services.

At present, the services offering Keywork are:

Delivery Partner	Keywork offer	Contact
ESCC Education Support, Behaviour and Attendance Service (also known as ESBAS)	Support for families with a child missing school due to exclusion or high absence; priority given to those at risk of social care intervention	01273 481967 SBAS@eastsussex.gov.uk
ESCC Swift	Support for families in which a child is identified as subject to Section 17 Children in Need / Children with a CP Plan	East Office 01424 725050 West Office 01323 463800
ESCC Targeted Youth Support (also known as TYS)	Support for families with a child aged 11-19; priority given to those at risk of social care intervention	01323 464482 TYS.FamilyKeywork@eastsussex.gov.uk
ESCC Traveller Education Service (also known as TEALS)	Support for Traveller families with a focus on access to education for a child; priority given to those at risk of social care intervention	01323 464215 travellereducation@eastsussex.gov.uk
CRI Intensive Family Intervention Project	Support for families with multiple and complex problems; priority given to those at risk of social care intervention	01424 423344 esx.fandp@cri.org.uk
CRI Substance Misuse Service	Support for families in which one member is involved in substance misuse and offending behaviour	Hastings & Rother 01424 452580 Eastbourne, Lewes & Wealden 01323 410092
Education Futures Trust	Support for families living in the Hastings and Rye area with a focus on raising aspirations and access to education	01424 722241 office@educationfuturestrust.org
Family Support Health Practitioner Service	Enhanced specialist support for families in which there is a child with an emotional and / or behavioural difficulty	01323 440022 ext 4109 tracey.baldock-apps@esht.nhs.uk

Services due to start in the near future are FOS (Family Outreach Service), Probation, Police, CAMHS OWLS (Outreach Worker Liaison Service) and POAL (Prevention of Offender Accommodation Loss service).

Following a grant application round specifically for schools and academies, we are exploring partnerships with seven different clusters across East Sussex. More details of the schools / academies involved will follow in the November newsletter.

The Family Keywork Central Team and responsibilities

Becky Surman	Family Keywork Coordinator; leading the embedding of FKW and TF initiatives
Celia Wilson	Information management, reporting and audit
Jan Walls	Keywork Advisory Network and Small Grants Fund
Helen Donelan	Workforce development and family participation